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## **Fiserv Credit Union Division Signs Four New Core Clients**

### **Operational efficiencies and integrated value-added capabilities cited as key decision factors**

BROOKFIELD, Wis., Oct 06, 2008 (BUSINESS WIRE) -- Fiserv, Inc. (NASDAQ:FISV), a leading provider of information technology services to the financial industry, and the largest provider of business-driven technology solutions for credit unions, announced today that it has signed four credit union clients and will transition three clients to a different Fiserv core system. These clients have chosen to take advantage of Fiserv's extensive products and services portfolio by implementing a total Fiserv solution across each enterprise, selecting a Fiserv core solution, plus value-added capabilities for accounting, lending, EFT services, electronic bill payment, document imaging, and identity verification to streamline workflows and drive efficiencies across the business.

"Forward-looking credit unions of all sizes are choosing to partner with Fiserv to obtain a single connection for advanced technology, both for core processing solutions and the complementary products and services that increase efficiency and set them apart from the competition," said Jeff Givens, senior vice president/national sales manager, Fiserv Credit Union Division. "As the largest technology partner in the financial services industry, Fiserv delivers more solutions, offers better integration and provides higher performance than any other provider. But advanced technology by itself is not enough. That's why Fiserv works closely with each of our clients to determine the right solution to achieve their business objectives, both now and in the future."

The division's newest core system signings include:

- Menominee Area Credit Union of Menominee, Mich. has chosen to convert to the OnCU system, along with the productivity-enhancing Wisdom(TM) GL and 5300 Call Report Assistant. Higher productivity, system functionality and proven Fiserv support were key factors in their decision.

"The OnCU system delivers the features and functionality that will allow us to simplify our processes and efficiently serve our members," said Jody Burns, chief executive officer, Menominee Area CU. "We recognize the leadership position Fiserv has in our market and feel confident we'll receive the support we need to remain competitive."

- NCI Community Development Credit Union, a start-up credit union in Houston, Tex. has also chosen the OnCU system for its ease of use, low cost of ownership, and ability to operate in remote locations through secure VPN connections. The credit union is complementing its core system with several value-added solutions including Fiserv EFT for online debit card transactions and Paytraxx(TM) bill payment.

Carol Stryker, the financial consultant assisting NCI-CDU with the selection of their core system said, "OnCU's features and pricing made a very attractive combination. The deciding factor was OnCU's capacity to operate seamlessly from anywhere with an Internet connection. NCI-CDCU is committed to serving members at their convenience. With OnCU we can establish a branch operation anywhere our members gather, such as festivals, churches, worksites, and apartment complexes."

- Bluebonnet Credit Union of Houston, Tex. selected Fiserv's CUSA system, including the LoanDesk solution for automated loan origination.

"The CUSA system was particularly appealing to us, especially with the efficiency of the LoanDesk lending platform. The whole system is straight forward and user friendly," said Toni Goodgine, vice president of operations at Bluebonnet. "The CUSA system will help us achieve growth and meet our strategic objectives without having to significantly increase staff."

- Millstream Area Credit Union in Findlay, OH, chose the Fiserv Advantage in-house system as well as accounting tools from the Wisdom suite, including the 5300 Call Report Assistant. Credit union leaders were impressed with Advantage's comprehensive teller, loan, home banking and member service solutions as well as numerous positive client references.

"We believe the Advantage system will provide the technology support necessary to help us achieve our aggressive growth

goals which include branch expansion and mergers," said Karen Reams chief executive officer, Millstream. "We are looking forward to working with Fiserv and enjoying the benefits of partnering with the market leader."

In addition to these new client relationships, three existing credit union clients chose to implement a new core processing solution from within the Fiserv family of products.

First Castle Federal Credit Union of Covington, La. will transition from its current Fiserv core platform to the Premier core solution this month. The credit union will also be implementing several other efficiency-boosting Fiserv solutions that are tightly integrated with the Premier core platform, including home banking, online lending, and electronic statements from Virtual Branch, e-fichencysm document imaging and ConfirmIT identity verification.

United Energy Credit Union of Houston, Tex. will soon move to Fiserv's Galaxy system, along with a host of best-of-breed solutions including Netbranch home banking, e-statements and e-notifications, and the MR Plus Call Center.

Pasadena Service Federal Credit Union of Pasadena, Calif. will move from Fiserv's in-house CUSA core system to the Premier service bureau solution. The credit union is also deploying a host of value-added Fiserv solutions including Loan Advantage for loan origination, e-fichencysm document imaging, Virtual Branch(R) Internet banking, Paytraxx(TM) electronic bill payment, ConfirmIT(TM) identity verification, National Audio Response Center (NARC) support, Fiserv EFT services and products from the Wisdom Financial Management suite including the 5300Call Report Assistant.

About Fiserv, Inc.

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing, electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. In 2007, the company completed the acquisition of CheckFree, a leading provider of electronic commerce services. Fiserv reported nearly \$4 billion in total revenue from continuing operations for 2007. For more information, please visit [www.fiserv.com](http://www.fiserv.com).

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