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Founders Federal Credit Union Enhances Online, Mobile Banking with Fiserv Solutions

- ┆ Responding to member feedback, credit union rolls out new online and mobile banking capabilities with Corillian Online and Mobiliti
- ┆ Enhancements highlight technology partnership between Founders and Fiserv spanning more than 20 years

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that Founders Federal Credit Union (Founders), a \$1.6 billion credit union headquartered in Lancaster, S.C., has expanded its relationship with Fiserv in order to enhance its members' digital banking experience. Founders has deployed Corillian Online[®] and Mobiliti[™] from Fiserv to deliver feature-rich online, mobile and tablet banking services.

Founders began the process of updating its digital banking capabilities by surveying members about which services they would like to use.

"Founders Federal Credit Union is dedicated to helping our members understand and gain control of their finances," said Bruce Brumfield, CEO, Founders Federal Credit Union. "Having surveyed our members, we saw a demand for the latest digital banking capabilities to help them better manage their financial lives. While we serve a largely rural membership, they still expect the latest technology, and working with Fiserv enables us to meet those expectations."

Responding to member feedback, the credit union added new online banking capabilities through Corillian Online, integrating bill payment and person-to-person payment access directly into the online banking user interface. There are also plans to add personal financial management tools with AllData[®] PFM from Fiserv. This integration will enable members to conveniently budget, track spending, review account information, transfer money and make payments from a single page.

Founders has also deployed Mobiliti to enable mobile banking and payments. With secure access to financial information via three secure modes, SMS text messaging, mobile browser and downloadable mobile applications for Android[™] and iPhone[®], Founders' members can monitor account activity, locate branches and ATMs, receive alerts, transfer funds and pay bills on the go. The credit union plans to add Mobile Source Capture[™] from Fiserv so members can deposit checks in their bank account by snapping a picture with their mobile phones. A dedicated tablet banking app will be available to customers in the near future.

Because Founders is deploying the ASP models of Corillian Online and Mobiliti, the credit union can bring new digital banking capabilities to market more quickly and more easily manage product upgrades over time.

"Through investment in its digital banking channels, Founders Federal Credit Union is improving the way its members bank," said Erich Litch, division president, Digital Channels, Fiserv. "By enhancing the user experience, Founders is fostering deeper relationships and positioning the credit union as members' primary financial institution."

Founders Federal Credit Union has been a partner of Fiserv for more than 20 years, using Spectrum[®] for account processing and CheckFree[®] RXP[®] for bill payment. By adding an array of Fiserv solutions, Founders can ensure its members will have access to consistent information and a coherent user experience across all digital channels.

About Founders Federal Credit Union

Founders Federal Credit Union operates 24 offices and 2 service centers in North and South Carolina covering the counties of Cherokee, Chester, Chesterfield, Lancaster, Laurens, Mecklenburg, Spartanburg and York, with plans to open a branch in Union County this year.

Consistently recognized as one of the largest and most innovative credit unions in the nation, Founders serves more than 191,600 members and has over \$1.6 billion in assets.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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Media Relations:

Ann Cave
Director, Public Relations
Fiserv, Inc.
678-375-4039
ann.cave@fiserv.com

or

Additional Contact:

Wade Coleman
Director, Public Relations
Fiserv, Inc.
678-375-1210
wade.coleman@fiserv.com

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