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## **Fiserv and Chartwell Compliance Strike Strategic Partnership**

### **Strategic alliance to further enhance Financial Crime Risk Management capabilities**

**Brookfield, Wis., May 15, 2012** - [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it has entered into a strategic partnership with Chartwell Compliance. As a result of the partnership, clients of both Fiserv and Chartwell will have access to industry-leading risk and compliance solutions and consulting services in their respective arenas.

Through the Financial Crime Risk Management solution set, Fiserv provides fraud detection and anti-money laundering software for financial institutions, delivering risk protection across disparate fraud types and anti-money laundering silos. Chartwell Compliance offers strategic consulting, audit, training and outsourcing services in the areas of anti-money laundering (AML), fraud, internal audit, compliance and risk management, enabling clients to reduce costs, manage risk and ensure regulatory compliance.

"Both Fiserv and Chartwell are focused on delivering industry leading solutions and subject matter expertise for financial crime risk management to the financial services community," said Mike Urban, director, Product Management, Risk & Compliance Solutions, Fiserv. "This partnership enhances our financial crime prevention capabilities by offering clients additional consulting services to help them optimize their organization to meet today's regulatory and economic challenges."

The partnership was rolled out in February 2012, and both companies have already collaborated on several initiatives, including one at Guaranty Bank. As a long-time Fiserv client operating on the Cleartouch® bank platform, Guaranty Bank is experiencing benefits as a result of the new partnership.

"Chartwell has been instrumental in helping our organization leverage existing internal controls to meet specific regulatory requirements," said Daniel H. App, senior vice president, Guaranty Bank.

In addition to the Cleartouch bank platform, [Guaranty Bank](#), headquartered in Milwaukee, Wis., uses a number of other Fiserv solutions including Mobiliti for mobile banking and payments, CheckFree® RXP®, Branch Source Capture™, LoanServ™, Retail Online™ and EFT Processing.

A core competency of the company, Risk and Compliance solutions from Fiserv offer a unique breadth of solutions to help clients optimize usage and return on capital by making risk transparent and actionable within their organizations. Solution areas include Financial Crime Risk Management, Financial Risk Management, Financial Performance Management and Financial Control Solutions.

#### **Additional Resources:**

- | Chartwell Compliance -- [www.chartwellcompliance.com](http://www.chartwellcompliance.com)
- | Fiserv Risk & Compliance -- <http://www.fiserv.com/risk-compliance1.htm>
- | Guaranty Bank -- <http://www.guarantybanking.com>

#### **About Chartwell Compliance**

Chartwell Compliance ([www.chartwellcompliance.com](http://www.chartwellcompliance.com)), headquartered in Washington, DC, provides consulting, audit, training and outsourcing services in the areas of regulatory compliance, financial crimes and enterprise risk management. Chartwell provides practical services that enable clients to lower costs, maintain revenue and manage risks. Its clients include banks and non-bank financial services providers seeking to survive and thrive in the midst of the great regulatory upheaval and during a time of profound innovation in the delivery methods for financial services. For more information, please visit: [www.chartwellcompliance.com](http://www.chartwellcompliance.com).

#### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business

insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit [www.fiserv.com](http://www.fiserv.com).

For more information contact:

**Media Relations:**

Julie Nixon  
Senior Public Relations Manager  
Fiserv, Inc.  
678-375-3744  
[julie.nixon@fiserv.com](mailto:julie.nixon@fiserv.com)

**Additional Contact:**

Wade Coleman  
Director, Public Relations  
Fiserv, Inc.  
678-375-1210  
[wade.coleman@fiserv.com](mailto:wade.coleman@fiserv.com)