fiserv.

June 30, 2005

ITI Unit of Fiserv and Revation Systems Team to Offer Customer Service Chat and Secure Instant Messaging; Joint Solution Brings Personal Touch to Internet Banking

LINCOLN, Neb.--June 30, 2005--The Information Technology, Inc. (ITI) unit of Fiserv, Inc. (Nasdaq:FISV) and Revation Systems, LLC today announced an agreement to offer financial institutions the ability to provide online customers with customer service chat, employee instant messaging and secure mail. By integrating LinkLive Banking from Revation Systems with ITI's Premierecom consumer Internet banking product, ITI clients can differentiate their Internet banking services and Web site by providing immediate online personal service.

This alliance between ITI, a top U.S. provider of financial technology software and services, and Revation Systems, a leader in presence and instant communications, brings to market a solution that is secure and compliant with regulatory requirements for logging, privacy and security, making it secure for use with Internet banking applications.

"LinkLive Banking adds a new dimension of real-time customer service to Premierecom," said ITI Senior Vice President Kim Killingsworth. "This online sharing of information between a customer service representative (CSR) and the Internet banking customer makes it much easier for institutions to provide personalized service."

The offering is being made available to ITI's client base of more than a third of the nation's banks and savings institutions.

LinkLive Banking color-coded "presence buttons" are embedded into a financial institution's Web site wherever a toll-free phone number or e-mail address is located. They indicate whether a CSR or group, such as a loan center, is immediately available for a chat or phone call. When the banking customer clicks on the button, a browser opens and chatting can start immediately without download, registration or configuration, making it easy for bankers to communicate with current or potential customers. When the financial institution is closed, the option for secure mail is provided.

In addition, customer service chat sessions can be routed to groups based on priority or skill and LinkLive Banking automatically detects the presence of those agents as they log in to their systems. The client software for bank employees also logs all customer service chats and enables collaboration between the bank and its customers, with links and files securely transferred.

"We're very much looking forward to working with the leading technology provider to financial institutions," said Perry Price, CEO of Revation Systems. "Our partnership with ITI will make it easier for banks to bridge the technology divide between the online and offline worlds."

Revation Systems, LLC, is a leading provider of advanced applications for presence and instant communications. Its secure and compliant instant messaging applications are designed specifically to enhance the marketing, sales and support center functions of its customers. The LinkLive solutions suite includes customer service chat, "toll-free" instant messaging, instant messaging hunt groups and PBX integration. Based on the SAFEc architecture, Revation products are compliant with Securities and Exchange Commission, Sarbanes-Oxley and Health Insurance Portability and Accountability Act (HIPAA) requirements for logging, privacy and security. In addition, Revation products are highly interoperable and can integrate with virtually any eCommerce, telephony or CRM product for enabling revolutionary presence and instant communications capabilities. For more about Revation Systems, go to www.revation.com.

Information Technology, Inc. (ITI) serves more than a third of the nation's banks and savings institutions, specializing in openly integrated, next-generation banking technology. The industry veteran offers several core solutions, including the Premier and PCS Vision suites, as well as a broad range of supporting products and services that deliver teller and platform automation, Internet banking and e-commerce, imaging and document management, executive intelligence, risk and relationship management solutions for financial institutions and their customers. Installation, education, custom programming and consulting services support each technology solution. ITI works hand-in-hand with financial institutions running these solutions in-house on the nation's most popular hardware platforms and with regional data centers that serve the outsourced account processing needs of America's bankers. Founded in 1976, ITI works closely with some of the best-known technology companies in the world and has grown to incorporate businesses and offices nationwide, including its Premier, Precision Computer Systems (PCS), Branch Automation, eSolutions, Digital Solutions, Decision Metrics and Professional Services operating units. A subsidiary of Fiserv, Inc., ITI can be found on the Internet at www.itiwnet.com.

Fiserv, Inc. (Nasdaq:FISV) is a provider of information management systems and services to the financial and health benefits industries, including transaction processing, outsourcing, business process outsourcing and software and systems solutions. The company serves more than 16,000 clients worldwide, including banks, credit unions, financial planners/investment advisers, insurance companies and agents, self-insured employers, lenders and savings institutions. Headquartered in Brookfield, Wis., Fiserv reported $3.4 billion in processing and services revenues for 2004. Fiserv was ranked the largest provider of information technology services to the U.S. financial services industry in the 2004 FinTech 100 survey by the American Banker newspaper and the Financial Insights research firm. Fiserv can be found on the Internet at www.fiserv.com.