

Fiserv Retains Top Ranking in North America, Moves up to Fourth Worldwide, in Chartis RiskTech100 Report on Global Risk Technology Providers

Depth and breadth of risk and compliance solutions together with organizational strength move Fiserv higher in prestigious ranking

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fisery</u>, <u>Inc.</u> (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that it is ranked first in North America and fourth overall in Chartis Research's RiskTech100™ 2010, a comprehensive annual study of the top global technology firms active in risk management.

Moving to the fourth spot globally, from fifth in 2009, is a reflection of the broad portfolio of enterprise risk management solutions from Fiserv that address market risk, credit risk, operational risk, asset/liability management, interest-rate risk, liquidity risk, financial crime risk, financial control and compliance.

The RiskTech100 is judged on six equally weighted categories: functionality, core technology, organizational strength, customer satisfaction, market presence and innovation. Fiserv ranked highly across all categories but was the category winner for organizational strength which recognizes a company's leadership, history and business focus.

"To be recognized among the market leading risk solution providers is a high honor as we consider excellence in risk management to be vital to the industry," said John Filby, president, Risk & Compliance, Fiserv. "Our continued climb up the RiskTech 100 reflects the breadth and depth of our risk offerings, the hard work of our deeply talented team and the financial strength and stability of our company."

According to Chartis, the data collection for the RiskTech100 study began in January 2010 and the analysis was validated through several phases of independent verification. Chartis' research methodology encompasses the considered opinions of the firm's analysts as well as extensive research into market trends, participants, expenditure patterns and best practices. Specific research included 827 completed questionnaires from risk technology buyers and end-users; 351 completed questionnaires from risk technology vendors; 125 interviews and product briefings with risk technology vendors; 127 interviews with risk technology buyers to validate survey findings and 77 interviews with independent consultants and systems integrators specializing in risk technology.

Risk and Compliance represents one of the five core competencies of Fiserv. As a single-source provider, Fiserv offers a unique breadth of solutions to help clients optimize usage and return on capital by making risk transparent and actionable within their organization.

About Fisery

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com.

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