Press Release



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For Immediate Release

Trusteer to Integrate with Fiserv Retail Online and Business Online Banking Solutions; Enhances Online Banking Security and Helps Prevent Financial Fraud

Fiserv Retail Online and Business Online Banking Clients Gain Access to Trusteer's Endpoint Fraud Prevention Technology

Brookfield, Wis. and Boston, May 15, 2014 – <u>Fiserv</u>, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, and <u>Trusteer</u>, an IBM company and the leading provider of endpoint cybercrime prevention solutions, today announced a partnership to provide integrated fraud prevention services designed to protect financial institutions and their customers against cyber-attacks. As part of the agreement, Trusteer technology will be available to Fiserv online banking clients, beginning with the Retail Online[®] and Business Online[®] banking solutions from Fiserv.

The addition of Trusteer technology to Fiserv online banking solutions will help protect financial institutions and their customers from fraud caused by malware and phishing attacks. Trusteer Rapport prevents malware from committing account takeover fraud, while Trusteer Pinpoint Malware Detection provides early warning of malware and phishing attacks before they can result in monetary losses. This partnership provides Fiserv customers with easy access to Trusteer's solutions.

"Online fraud techniques continue to become more sophisticated and harder to detect," said Eric Blatte, vice president, World Wide Web Fraud Sales, for Trusteer, an IBM company. "Our cybercrime prevention architecture enables financial institutions to protect customer accounts even if Trusteer software is not installed on their device. This partnership with Fiserv will enable even more banks to reduce financial fraud losses."

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Through partnerships with leading security vendors and its own Financial Crime Risk Management Platform, Fiserv offers multiple options for clients to implement layered defenses that help prevent online banking fraud and maintain compliance with regulatory requirements for Internet security.

"As threats continually evolve, Fiserv is committed to providing clients with layered security defenses that help keep online banking safe and secure," Teri Carstensen, division president, Bank Solutions, Fiserv. "Trusteer is an industry leader in malware and phishing prevention, and the Fiserv partnership with Trusteer provides clients with a cloud-based management and intelligence platform that enables quick mitigation of fraud risk."

Trusteer Cybercrime Prevention Architecture enables financial institutions to protect their customers against advanced threats, including malware and phishing attacks. The company's research organization continuously analyzes threat intelligence gathered by tens of millions of protected devices.

Additional Resources:

• Fiserv, Inc. - http://www.fiserv.com

About Trusteer, an IBM Company

An IBM Company, Boston-based Trusteer is the leading provider of endpoint cybercrime prevention solutions that protect organizations against financial losses and data breaches. Hundreds of organizations and millions of end users rely on Trusteer to protect managed and unmanaged endpoints against exploitation and compromise by online threats that are invisible to legacy security solutions. Trusteer is now part of IBM's security portfolio helping organizations holistically protect their people, data, applications and infrastructure. IBM operates one of the world's broadest security research and development, and delivery organizations. IBM monitors 15 billion security events per day in more than 130 countries and holds more than 3,000 security patents. For more information, please visit www.ibm.com/security or www.trusteer.com.

About Fiserv

This year, Fiserv, Inc. (NASDAQ: FISV) celebrates 30 years of leadership in financial services technology. As one of FORTUNE[®] magazine's World's Most Admired Companies, Fiserv is helping clients worldwide achieve best-in-class results by driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit <u>www.fiserv.com</u>.

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