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Indiana Auto Auction Awarded 2012 Top Performance Automobile Auction Designation from Fiserv

Brookfield, Wis., March 12, 2013 - [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that [Indiana Auto Auction](#), based in Fort Wayne, Ind., was named the top performing automobile auction house of 2012. Indiana Auto Auction finished in second place last year - its first year of eligibility in the annual auction rankings from Fiserv.

Fiserv began ranking auto auctions in 2001 as a way to aid lenders seeking the greatest potential return on their outsourcing investment. Fiserv scores auctions in order to identify qualified partners. Rankings are tabulated to reflect overall customer service, operational efficiencies, sale preparation and marketing with the main emphasis on sales retention.

"Indiana Auto Auction is one of our strongest auction partners," said Megan Haley, director, remarketing strategies, Lending Solutions, Fiserv. "They proactively manage vehicle inventory and are always willing to go the extra mile to ensure success while consistently achieving very high service levels."

[Manheim Harrisonburg Auto Auction](#) of Harrisonburg, Va., which has finished in first place three times and in the top three for over eleven years, placed second in 2012. With five previous first place rankings and a third place ranking in 2012, [Carolina Auto Auction](#) of Anderson, S.C., has been ranked in the top three overall auctions every year.

Fiserv also recognized auctions that had the strongest performances in customer service and operational excellence in 2012:

- | ADESA Cleveland based in Northfield, Ohio
- | Carolina Auto Auction
- | Manheim Orlando based in Ocoee, Fla.
- | Manheim Louisville based in Clarksville, Ind.
- | Manheim Tampa based in Tampa, Fla.

Fiserv provides end-to-end solutions to the automotive market that minimize risk, expedite vehicle sales, maintain compliance and lead to higher levels of borrower satisfaction. These solutions are used by captive finance companies, banks, specialty lenders and credit unions for loan and lease origination, account servicing, loss and risk mitigation, lease maturity management and vehicle remarketing. As part of its outsourcing model for auto finance lenders, Fiserv partners with auction groups to remarket off-lease and repossessed vehicles. Fiserv managed the remarketing of 60,000 vehicles in 2012.

Additional Resources:

- | Automotive Lending Solutions - http://www.lending.fiserv.com/automotive_finance.aspx
- | Indiana Auto Auction - <http://www.indianaautoauction.net/>
- | Manheim - <http://www2.manheim.com/about/>
- | Carolina Auto Auction - <http://www.carolinaautoauction.com/>

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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