

Fiserv Launches Data Vaulting Solution to Deliver Secure Data Backup, Storage and Recovery for Banks and Credit Unions

- Automated, disk-based data protection enables banks and credit unions to replace manual processes
- Benefits include increased operational efficiencies, reduced backup windows and accelerated data recovery
- Solution complements disaster recovery and business continuity planning by providing LAN-speed recovery of data, and integration of backup and recovery processes

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services

technology solutions, today announced the launch of Data VaultingTM from Fiserv, a solution that delivers secure and efficient data backup, storage and recovery for banks and credit unions. A lower-cost alternative to tape-based backup, Data Vaulting supports compliance with regulations governing the security, transportation, storage and accessibility of data. The solution is powered by the EVault software platform from i365 Inc., which is used by more than 32,000 organizations worldwide.

As financial institutions face explosive growth in and accountability for business-critical data, it becomes increasingly important to minimize downtime and manage regulatory requirements related to data security. The disk-based data protection service increases operational efficiency and improves the ability to comply with government regulations. By leveraging data reduction and optimization technologies to automate backup operations, Data Vaulting reduces backup windows and accelerates data recovery.

Data Vaulting offers deployment options tailored to the data protection and business needs of a financial institution. Organizations may choose to deploy an off-site vault with storage management, utilizing vault infrastructure hosted and managed in a state-of-the-art SAS 70 Type II-certified Fiserv data center. On-site deployments offer LAN-speed backup and recovery for those who prefer to internally manage the vaulting infrastructure. On-site vaulting can be combined with hosted off-site services, giving financial institutions the best of both worlds.

United Southern Bank, Umatilla, Fla., has replaced its tape-based backup with Data Vaulting, eliminating labor-intensive manual steps, such as rotating tapes and transporting data off-site by courier. The bank chose a hybrid deployment that includes an on-site vault that replicates off-site in a Fiserv data center.

"By automatically scheduling backups that send encrypted data to a Fiserv data center, we've improved efficiency and security," said Kaye Adams, assistant vice president for United Southern Bank. "In case of an emergency or disaster, Fiserv has made it possible for United Southern Bank to recover full operations in less than a day."

With no tapes to transport to a recovery site for testing or during an actual disaster, Data Vaulting is used by many banks and credit unions to complement disaster recovery planning. United Southern Bank utilizes both Data Vaulting and Business Continuity Services for Premier, enabling recovery of normal operations and data at LAN speeds due to the integrated Fiserv technology. With Data Vaulting United Southern Bank was able to quickly retrieve data, rebuild functions and operate successfully from the Recovery Center during a recent test of its disaster recovery plan.

"When financial institutions utilize Fiserv for data protection and disaster recovery services, they can be back in business with just one phone call," said Steve Tait, group president, Depository Institution Services at Fiserv. "Bankers never want to experience a disaster, but they're obligated to be ready for one. The accelerated restoration of banking functions and the advantages of disk-based storage can give organizations using Data Vaulting from Fiserv a clear advantage and peace of mind."

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more

information, visit <u>www.fiserv.com</u>.

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