



December 15, 2015

Thirteen Credit Unions Open Door to Growth with Implementation of Portico Core Account Processing Platform from Fiserv

- | Portico account processing platform gains momentum in 2015, with 13 credit union implementations
- | Real-time, open architecture technology and integration capabilities of Portico help credit unions deliver member services at the faster pace of life today
- | Credit union leaders cite ability to expand digital and mobile service offerings more easily as a key benefit of Portico implementation

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ:FISV), a leading global provider of financial services technology solutions, announced today that 13 credit unions implemented the Portico[®] core account processing platform with integrated solutions from Fiserv in 2015. Consistent with previous years, credit unions continue to rate Fiserv highly on post-implementation surveys, demonstrating strong appreciation for the efficiency and flexibility that Portico delivers. Portico is built on a service-oriented, open architecture framework, which enables credit unions to integrate additional solutions from Fiserv and other vendors with greater ease and speed. This is particularly important for the many credit unions that lack the in-house resources to complete extensive integration work.

In February 2015, My Healthcare Federal Credit Union, based in Gainesville, Florida, with \$25 million in assets and nearly 5,000 members, implemented Portico with integrated solutions to drive an enhanced member experience through digital and mobile channels. The credit union gained the ability to introduce new products and services at a faster pace, in line with the needs of its growing membership.

In conjunction with the move to Portico, My Healthcare Federal Credit Union added CheckFree[®] RXP[®] for bill pay, Mobiliti[™] for mobile banking, FraudNet[™] for real-time payments fraud monitoring, and eFichencySM for enterprise content management, in addition to tools for credit, debit, and check processing and ATM management. WireXchange[®] for wire transfer processing was added in June 2015.

"We are committed to making a positive impact in the lives of our members through leading-edge services," said Perry Goodbrake, president and CEO of My Healthcare Federal Credit Union. "As our technology partner, Fiserv helps us ensure a robust member experience. Moving to Portico gives us the flexibility to deliver new capabilities more quickly as our credit union continues to grow."

In September 2015, Northwest Community Credit Union, based in Morton Grove, Illinois, with approximately \$60 million in assets and more than 2,500 members, implemented Portico with integrated solutions, enabling the credit union to join the national shared branching network and attract new members through enhanced services. The credit union is using digital and mobile channels to appeal to Millennials, and to ensure that the local underserved population has access to innovative and expedient financial services.

"Portico has enabled us to advance our strategic growth plan with the addition of new products and services, and to join the national shared branching network of more than 5,000 branches," said Jose Garcia, president and CEO, Northwest Community Credit Union. "With efficient and flexible technology underpinning everything we do, we are able to consistently increase member satisfaction, and enhance the value our credit union delivers to members."

"Credit unions of all sizes rely on innovative technology to deliver member services that align with the faster pace of life today," said Mark Sievwright, president, Credit Union Solutions, Fiserv. "Portico enables nearly 400 credit unions to deliver real-time member services with greater efficiency, flexibility, and expediency. Year after year, we welcome additional clients to the Portico platform, and we remain committed to helping them achieve best-in-class results."

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on

Fiserv for account processing solutions and expertise.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at TheSpeedofLife.com.

Additional Resources:

- | Portico - <http://fisv.co/1AYTixY>

About Fiserv

Fiserv, Inc. (NASDAQ:FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE[®] magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit www.fiserv.com.

FISV-G

View source version on [businesswire.com](http://www.businesswire.com): <http://www.businesswire.com/news/home/20151215005985/en/>

Media Relations:

Ann Cave
Director, Public Relations
Fiserv, Inc.
678-375-4039
ann.cave@fiserv.com

Additional Contact:

Elizabeth McMillan
Director, Corporate Communications
Fiserv, Inc.
678-375-1119
elizabeth.mcmillan@fiserv.com

Source: Fiserv, Inc.

News Provided by Acquire Media