



March 25, 2014

## **FirsTier Bank Selects Premier from Fiserv for Comprehensive Account Processing Solution**

- | Nebraska-based bank selects the Premier bank platform for account processing with additional Fiserv solutions
- | Business analytics, remote check capture and online banking among the comprehensive, integrated Fiserv solutions selected
- | Bank cites efficiency, reliability and the proven reputation of Fiserv as factors in the selection

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that FirsTier Bank, headquartered in Kimball, Neb., has implemented the Premier<sup>®</sup> bank platform along with a host of additional Fiserv solutions. The bank cited efficiency, reliability and the proven reputation of Fiserv as key factors in its decision.

"FirsTier Bank sought a solution that would provide the ability to achieve greater efficiency. We have found that solution with Fiserv," said Jim Cederburg, Chief Financial Officer, FirsTier Bank. "With our migration to an outsourced environment, we believe that our customer data is in a secure location, easing our disaster recovery concerns, and allowing the bank to focus on enhancement of our business continuity efforts and compliance standards."

The innovative navigation tools and efficient processing capabilities within the Premier bank platform were determining factors in FirsTier Bank's selection of Fiserv. The bank expects the user-friendly, browser-based design of Teller Source Capture<sup>™</sup> from Fiserv to save staff time, while shortening transaction times for customers. By simplifying workflows and business processes, FirsTier Bank anticipates it will be able to offer more convenient, value-added customer service.

"By selecting Fiserv as its new solutions provider, FirsTier Bank can be assured it will have the efficient, reliable technology needed to provide best-in-class service to its customers," said Teri Carstensen, division president, Bank Solutions, Fiserv. "Fiserv is dedicated to providing the most innovative and integrated products and services to help banks of all sizes achieve maximum efficiency. From account processing to digital solutions, we look forward to providing best-in-class solutions as a trusted partner of FirsTier Bank."

Known for its robust functionality and scalability, Premier is the bank platform for a wide range of financial institutions with diverse goals, customers, technology strategies and operating environments. Open integration to an extensive set of best-in-class Fiserv solutions and flexible deployment options make this a versatile solution.

FirsTier Bank also selected the following innovative solutions from Fiserv: ATM Processing, Branch Source Capture<sup>™</sup>, Merchant Source Capture<sup>™</sup> and Mobile Source Capture<sup>™</sup> for deposit capture, Business Analytics for enterprise-wide reporting functionality, Business Online<sup>™</sup> and Retail Online<sup>™</sup> for online banking, CheckFree<sup>®</sup> RXP<sup>®</sup> and CheckFree<sup>®</sup> Small Business for bill payments, Director<sup>®</sup> for electronic content management, eStatements, Fiserv<sup>®</sup> Clearing Network for image exchange, Integrated Teller for real-time customer and account information, Item Processing, Mobiliti<sup>™</sup> for mobile banking; Statement Advantage<sup>™</sup> for customized statements, and Web Design and Hosting Services.

### **About FirsTier Bank**

FirsTier Bank is headquartered in Kimball, Neb., delivering quality financial resources and services to the community. The bank has assets of \$226 million and operates six banking offices in Nebraska and Wyoming. Visit FirsTier Bank at [www.firsttierbanks.com](http://www.firsttierbanks.com).

### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit [www.fiserv.com](http://www.fiserv.com).

FISV-G

**Media Relations:**

Julie Smith  
Public Relations Manager  
Fiserv, Inc.  
412-577-3341  
[julie.smith@fiserv.com](mailto:julie.smith@fiserv.com)

or

**Additional Contact:**

Wade Coleman  
Director, Public Relations  
Fiserv, Inc.  
678-375-1210  
[wade.coleman@fiserv.com](mailto:wade.coleman@fiserv.com)

Source: Fiserv, Inc.

News Provided by Acquire Media