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Fifth Third Bank Chooses Fiserv to Image-Enable Mortgage Loan Origination and Processing

Integrated Fiserv Solution Delivers End-to-End Paperless Lending

ORLANDO, Fla., Jun 20, 2007 (BUSINESS WIRE) -- Fiserv Imagesoft, a business unit of Fiserv, Inc. (NASDAQ:FISV), today announced that Fifth Third Bank, (NASDAQ:FITB), with $99.8 billion in assets, has chosen to image-enable its mortgage processing functions -- from loan origination to servicing -- with the Fiserv Imagesoft Nautilus Enterprise Content Management (ECM) system.

Besides the new system, Fifth Third Bank currently employs the Fiserv UniFi PRO loan origination and MortgageServ loan servicing systems. Deeply integrated with both UniFi PRO and MortgageServ, the Fiserv Nautilus ECM system adds image-enabled document management, and automated workflow to Fifth Third's mortgage process, creating a truly paperless lending environment.

"One of the main reasons we selected Fiserv and Nautilus to image-enable our mortgage process was because of its integration with the Fiserv loan origination and servicing systems we have been using for nearly five years," said Robert Lewis, division head of residential mortgage for Fifth Third Bank. "With Nautilus, Fifth Third will automate and standardize its mortgage lending processes, routing image files per pre-defined rules and prompting staff to perform routine tasks that are established in the workflows."

"Our previous mortgage lending process was primarily manual, so it allowed only one person to work on a file at any given time," said Lewis. "With Nautilus, our loan files will be created and managed as images instead of physical folders, allowing our team to perform multiple processes simultaneously on a single file. By image-enabling the end-to-end process, we expect to greatly reduce our cycle times."

"Fifth Third Bank's premier position in mortgage lending, along with its commitment to innovation, perfectly positions the company to lead the industry with end-to-end paperless mortgage lending," said Ron Thompson, president of Fiserv Imagesoft. "We are very pleased to partner with Fifth Third and extend the value of the Fiserv mortgage processing environment by adding image-enabled document management."

Nautilus also delivers a robust complement of performance reporting, providing detailed metrics related to system use and efficiency, as well as audit trails, tracking and exceptions management. These reports will enable Fifth Third to continually fine-tune its workflows and address any bottlenecks that may occur in order to maximize staff productivity.

"We expect to realize a broad spectrum of benefits by image-enabling our mortgage loan processing," said Lewis. "Specific improvements are anticipated in the areas of interdepartmental and partner communications, internal audit abilities, compliance, data quality and overall customer service."

Used by more than 500 institutions, Nautilus is a fully integrated enterprise content management (ECM) system specifically designed to meet the unique needs of financial services organizations. The system enables the capture, routing, sharing and archiving of high volumes of information critical to business operations, audits and customer service. Eliminating low-value manual tasks and making all content instantly available from a single interface, Nautilus increases employee productivity and overall operational efficiency.

About Fifth Third Bank

Fifth Third Bancorp is a diversified financial services company headquartered in Cincinnati, Ohio. The Company has $99.8 billion in assets, operates 18 affiliates with 1,168 full-service Banking Centers, including 108 Bank Mart locations open seven days a week inside select grocery stores and 2,123 Jeanie ATMs in Ohio, Kentucky, Indiana, Michigan, Illinois, Florida, Tennessee, West Virginia, Pennsylvania and Missouri. Fifth Third operates five main businesses: Commercial Banking, Branch Banking, Consumer Lending, Investment Advisors and Fifth Third Processing Solutions. Fifth Third is among the largest money managers in the Midwest and, as of March 31, 2007, has $225 billion in assets under care, of

which it managed $34 billion for individuals, corporations and not-for-profit organizations. Investor information and press releases can be viewed at www.53.com. Fifth Third's common stock is traded through the NASDAQ(R) National Global Select Market System under the symbol "FITB." Member FDIC. Equal Housing Lender.

About Fiserv Imagesoft

Fiserv Imagesoft, a unit of Fiserv, Inc., has been providing imaging solutions to the financial services industry since 1989. The organization has maintained industry leadership by building dynamic, real-world, image-based solutions for financial services organizations of all sizes -- including banks, thrifts, credit unions, brokerage and mutual fund companies, and service bureaus. Fiserv Imagesoft software is currently used by hundreds of financial institutions and other businesses in the U.S. and abroad. Fiserv Imagesoft is on the Web at www.imagesoft.fiserv.com.

About Fiserv

Fiserv, Inc. (NASDAQ:FISV), a Fortune 500 company, provides information management systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing, business process outsourcing (BPO), software and systems solutions. The company serves more than 18,000 clients worldwide and is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. Headquartered in Brookfield, Wis., Fiserv reported more than $4.5 billion in total revenue for 2006. For more information, please visit www.fiserv.com.

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