

# Fiserv Adds Indirect Loan Capabilities to Its Loan Servicing Platform



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Servicing system can manage all types of loans on a single platform

**Brookfield, Wis., February 17, 2009**—Fiserv, Inc. (NASDAQ: FISV), a leading provider of information technology services to the financial industry, today announced that its Fiserv Loan Servicing Platform can now manage indirect and other third-party loans. This single-platform capability broadens the full spectrum of loans to be processed and provides online, real-time back-office transactions for diverse portfolios.

The Fiserv Loan Servicing Platform is designed to manage all current types of indirect financing, including same-as-cash and staged funding loans that manufacturers, distributors and retailers may offer to borrowers. The platform enables all financing products to be boarded and serviced quickly and efficiently and manages all of the unique disbursement, collections and reporting requirements.

“Now, just because you offer your customer multiple loan types, doesn’t mean that you have to have multiple servicing systems,” said Thomas Gorman, president, Fiserv Loan Servicing Products. “The Fiserv Loan Servicing Platform provides all the functionality needed to service all retail loans, plus the scalability and flexibility to grow as new lending products are added.”

Within this single system environment for indirect and third-party financing, the platform is capable of assisting a customer in streamlining servicing operations, improving customer service; reducing the manual tasks required with fee processing, improving the collection process and enhancing client data management, analysis and reporting. The platform also allows greater information exchange through totally customizable dealer statements using dealer data files.

“Indirect lending was once considered the domain of auto dealerships but most national retailers and a growing number of local contractors now offer financing to their customers,” said Gorman. “The Fiserv servicing platform allows banks to further their lending relationships with this specialized breed of customers. We anticipate growth in this sector, and have taken the steps necessary to ensure these loans can be managed efficiently.”

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## **About Fiserv, Inc.**

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial industry. Leading services include transaction processing, outsourcing, electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of account processing solutions for U.S. banks, credit unions and thrifts with more than 16,000 total clients worldwide. InformationWeek magazine selected Fiserv as the top ranked company in the Banking and Financial Services category, and chose Fiserv No.4 overall on the 2008 InformationWeek 500. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2008, 2006, 2005 and 2004 FinTech 100 surveys. For more information, please visit [www.fiserv.com](http://www.fiserv.com).

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