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Suncoast Schools Federal Credit Union Selects Acumen from Fiserv

- ┆ Fourteenth largest credit union in the United States selects the Acumen account processing solution from Fiserv to enable growth while streamlining operations and reducing costs
- ┆ Suncoast Schools FCU cites innovation and trust in Fiserv as key decision-making factors
- ┆ Credit union also selected Teller Source Capture and Next Multi-Channel Marketing to uniquely promote services to members

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions and the largest provider of business-driven technology [solutions for credit unions](#), announced today that Suncoast Schools Federal Credit Union (FCU) of Tampa, Fla. has selected the Acumen® account processing solution from Fiserv with in-house delivery. Credit union leaders cited the solution's open architecture, ability to easily integrate proprietary applications, scalability and trust in the strength and security of Fiserv, as key factors in their decision. The credit union also selected Teller Source Capture™, Output Solutions, and Next Multi-Channel Marketing from Fiserv.

Suncoast Schools FCU is the 14th largest credit union in the United States, based on assets of nearly \$5 billion. With a strong focus on continued innovation and member service excellence, the credit union competes with mega-regional and national banks throughout Florida and serves more than 520,000 members. By selecting Fiserv, the credit union believes it will be able to further its mission to provide innovative financial services to its broad customer base.

"Fiserv demonstrated its leadership and dedication to serving the credit union industry through the development of innovative new solutions, like Acumen, and it has the financial stability to maintain that ongoing commitment," said Kevin Johnson, senior vice president and chief information officer, Suncoast Schools FCU. "We chose Fiserv for its leadership in the market, and its commitment to the digital transformation of financial services. Fiserv will continue to invest in and deliver products and services that will help drive our success and enhance our members' experience."

Suncoast Schools FCU has a strong technology culture and has developed proprietary applications that create competitive advantage and cost-savings for the organization. The credit union will retain the operational efficiencies of these applications by easily integrating them with Acumen using web services, saving the credit union the expense of replacing or redeveloping the applications. The open architecture Acumen provides to the credit union delivers the flexibility to continue creating its own services and applications or to choose innovative solutions available through Fiserv, while leveraging the most current, development tools preferred by IT professionals today.

"As Suncoast Schools FCU continues to rapidly grow its membership base, Acumen will provide the ability to cost-effectively scale its infrastructure to keep pace with expansion," said Mark Sievewright, president, Credit Union Solutions, Fiserv. "Acumen was designed to meet the needs of credit unions like Suncoast Schools that share with Fiserv a commitment to technology innovation and service excellence. We look forward to working closely with the Suncoast Schools team to help achieve their strategic goals and continued success."

In addition to the Acumen solution, Suncoast Schools FCU is implementing Teller Source Capture for real-time deposit processing, Next Multi-Channel Marketing for targeted product and service messaging, and solutions for statements and card production.

Acumen is the newest choice in account processing for credit unions from Fiserv. Designed to meet the needs of the largest, most progressive credit unions, Acumen features an open architecture, advanced functionality and superior ease of use, plus the ability to cost-effectively scale as credit unions grow. Acumen is available via service bureau, in-house delivery or resource management.

Fiserv is the U.S. market leader in account processing services for financial institutions. One in three U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

Additional Resources:

- | Acumen information and brochure — <http://bit.ly/hxpTk1>
- | Fiserv Credit Union Solutions website — <http://www.creditunions.fiserv.com/>
- | Fiserv Credit Unions on Twitter — http://twitter.com/fiserv_cu
- | Fiserv Account Processing Solutions — <http://bit.ly/z8jrrY>

About Suncoast Schools Federal Credit Union

Suncoast Schools FCU, chartered in 1934 as Hillsborough County Teachers Credit Union, operates 50 full-service branches and serves over 520,000 members in the following Florida counties: Charlotte, Citrus, Collier, DeSoto, Glades, Hardee, Hendry, Hernando, Hillsborough, Lee, Levy, Manatee, Pasco, Pinellas and Sumter. With assets of approximately \$5 billion, Suncoast Schools FCU is the largest credit union in the state of Florida and the 14th largest in the United States. For more information visit: www.suncoastfcu.org.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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