



August 31, 2011

## TruStone Financial Federal Credit Union Selects Acumen from Fiserv

- | \$684 million credit union selects advanced account processing solution and a comprehensive suite of integrated technology solutions
- | Credit union cites open architecture, efficiency-boosting capabilities and Fiserv stability as key decision factors
- | Newest Acumen client also selected 15 Fiserv solutions for item processing, document imaging, cross selling, MRM, accounting, mobile banking, ATM management, and more

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced that [TruStone Financial Federal Credit Union](#), a \$684 million in assets institution based in Plymouth, Minn., has chosen to implement the Acumen<sup>®</sup> account processing solution from Fiserv. Key factors leading to the selection of Acumen by the 58,000-member credit union included the advanced, open architecture of the solution, its ability to deliver efficiencies and automation, and the availability of a broad portfolio of integrated ancillary solutions. The stability of Fiserv, the largest provider of business-driven technology [solutions for credit unions](#), also played a key role in their decision.

"Our credit union has been going through a deliberate transformation, reinventing ourselves to become more competitive. We were looking for technology that could support our business priorities, which include plans for aggressive growth as well as improved service delivery for our members," said Tim Bosiacki, Chief Executive Officer for TruStone Financial Federal Credit Union. "We had a long list of requirements and Fiserv was the only provider able to offer the technology solutions and expertise to meet all of those requirements. We look forward to working with Fiserv and to the efficiencies we'll gain through the wide range of products and services they offer."

Bosiacki added that the scalability of Acumen will provide long-term business benefits, as the browser-based architecture of Acumen allows for easy, cost-effective expansion, reliability and redundancy.

In addition to Acumen, TruStone Financial will implement 15 value-added solutions from Fiserv including Corillian Online for online banking, ZashPay<sup>®</sup> for person-to-person payments, CheckFree<sup>®</sup> RXP<sup>®</sup> for bill pay, AccountCreate<sup>SM</sup> for online account opening, Mobiliti<sup>TM</sup> for mobile banking, ConvergeIT<sup>®</sup>: IVR for audio response, Item Processing Solutions for check processing, Nautilus<sup>®</sup> for document imaging, AML Manager for managing risk, Prologue<sup>TM</sup> for accounting, Profit360<sup>TM</sup> for member relationship management, Next Multi-Channel Marketing for cross selling, LynxGate<sup>®</sup> for ATM management, WebLoan for online lending, WireXchange<sup>®</sup> for wire transfer processing, statement processing and risk and compliance solutions.

"This new partnership with TruStone Financial demonstrates the benefits of a total Fiserv relationship, leveraging our ability to support the end-to-end IT needs of leading credit unions," said Kevin Sparks, segment executive for Credit Union Solutions at Fiserv. "Acumen, the industry's most innovative account processing solution, is the ideal enabling technology to support the transformational strategies of progressive credit unions."

Designed to meet the needs of the largest, most progressive credit unions, Acumen features an open architecture, advanced functionality and superior ease of use, plus the ability to cost-effectively scale as credit unions grow. Acumen is available via service bureau or in-house delivery.

### Additional Resources:

- | Acumen information and brochure — <http://www.newfiserv.com>
- | Credit Union Solutions website - <http://www.creditunions.fiserv.com/>
- | Credit Union Solutions at Fiserv on Twitter - [http://twitter.com/fiserv\\_cu](http://twitter.com/fiserv_cu)

TruStone Financial Federal Credit Union - <http://www.truStonefinancial.org>

## About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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Source: Fiserv, Inc.

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