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Fiserv Continues Momentum by Announcing 10 Credit Union Account Processing Agreements

Numerous platform contracts with multiple add-on solutions reinforce the strength of the company's unified approach to delivering technology solutions

Brookfield, Wis., May 20, 2010 - [Fiserv, Inc.](#) (NASDAQ: FISV), the leading global provider of financial services technology solutions and the largest provider of business-driven technology solutions for credit unions, announced today that it has signed 10 new credit union clients to contracts for its account processing solutions along with several value-add capabilities for Internet banking, electronic statements, card processing services, accounting and lending. Two more existing Fiserv client credit unions chose to transfer from their current platform to another account processing solution from the Fiserv portfolio to meet their evolving needs.

"We're pleased by the market's response to 'One Fiserv,' and how well credit unions are responding to the possibilities that this unified approach presents to them," said Jeff Givens, senior vice president and national sales manager, [Credit Union Solutions at Fiserv](#). "With Fiserv, our clients get the complete package, no matter what their business strategy. From growth-boosting electronic banking tools that meet the demands of today's web-savvy consumers to automation solutions that drive efficiency throughout the back-office, we can offer a total solution to help them achieve their goals."

The most recent credit unions joining the Fiserv family include:

North Alabama Educators Credit Union in Huntsville, Ala. signed an agreement to implement to the Portico™ account processing platform, adding a number of other products from Fiserv in the transaction. Turning to Fiserv because of its financial strength and product integration, the \$71 million credit union also chose Virtual Branch® for Internet banking, bill pay and online lending; Loancierge™ for loan origination, Web Hosting Services and Wisdom™ for accounting.

Johnsonville TVA Employees Credit Union in Camden, Tenn. selected the Portico account processing solution after a lengthy search, adding eFichencySM for document imaging, Wisdom for accounting, Loancierge, and e-Statements from Fiserv. The \$67 million credit union also selected Credit & Debit Solutions from Fiserv to replace its former vendor. The credit union wanted a service bureau option with a complete updated system to improve service to its 8,300 members. This is the third recent sale in Tennessee for Fiserv, following Knoxville Post Office and Baptist Hospital Credit Unions.

Kaua'i Government Employees' Federal Credit Union, in Lihue, Hawaii selected the Portico account processing solution from Fiserv over competitors because credit union officials considered it a superior offering that provided improved support. The \$61 million asset credit union also selected a wide range of other products from Fiserv to streamline operations and improve service to its 5,200 members, including Virtual Branch Wisdom, eStatements and solutions from Card Services at Fiserv. .

First Class Credit Union in West Des Moines, Iowa, chose the Portico account processing system from Fiserv to improve member service through superior product offerings, system integration and IT support. The \$57 million credit union, with more than 13,000 members, also chose eFichencyS for reports and document imaging, Virtual Branch, identity verification, tools from Wisdom, e-Statements, and Credit and Debit Solutions.

Nascoga Federal Credit Union in Gainesville, Tex., is converting to the Portico account processing platform from Fiserv to expand services to its 4,900 members and accommodate future growth. In addition to Portico, Chief Executive Officer Don Wood and other officials of the \$50 million credit union selected a wide variety of products from Fiserv, including Wisdom, Virtual Branch and eStatements.

TruService Community Federal Credit Union in Little Rock, Ark. chose DataSafe® for service bureau account processing, citing the system's improved flexibility and the capacity to move to the in-house DataSafe application in the future. TruService officials also selected online imaging, Virtuoso™ for home banking, web hosting, disaster recovery and statement processing from Fiserv to expand offerings to its 6,100 members. With \$39 million in assets, the credit union is looking to Fiserv to help them grow membership through added marketing capacity.

Greensboro Postal Credit Union in Greensboro, N.C., with \$24 million in assets and 3,300 members, selected the OnCU® account processing solution from Fiserv for its ease of use and flexibility. Greensboro Postal officials also chose and the Nautilus® COLD from Fiserv. Chief Executive Officer Carla Stamper said the credit union's decision was based in part on a relationship established with Card Services at Fiserv.

City-County Employees Credit Union in Clearwater, Fla. will move to the OnCU account processing solution from Fiserv, adding Nautilus COLD, Virtual Branch, , Profit360™ for member relationship management, and Wisdom for its 2,200 members. The \$14 million credit union is seeking to reach more members with shared branching and enjoys more effective target marketing with Profit360.

Middlesex County NJ Employees Federal Credit Union in New Brunswick, N.J. signed a seven-year agreement for the OnCU account processing solution from Fiserv as well as National Audio Response Center; Loan Desk; Virtual Branch; PaytraxxSM; eStatements, and solutions from Card Services at Fiserv. Middlesex County-with \$9 million in assets and 1,900 members-offered several reasons for the choice, including the company's ability to deliver a complete solution, local references for OnCU, the system's ease of use and functionality and the belief that Fiserv would be a long-term and trusted partner. Chief Executive Officer Mary Arena added that a key goal in the selection of Fiserv was the ability to improve member satisfaction through new and better products such as expanded online and card services capabilities.

Davenport Police Department Credit Union in Davenport, Iowa will move to the OnCU account processing solution from Fiserv because of the system's ease of use and the reputation of Fiserv in the credit union community. The Chief Executive Officer of this \$3.2 million credit union chose OnCU to offer its nearly 400 members ease of use and dependability. The credit union also selected Virtual Branch from Fiserv to introduce Internet banking to its members.

In the fourth quarter of 2009, two additional credit unions- Chattahoochee Federal Credit Union in Valley, Ala., and Yale-New Haven Healthcare Federal Credit Union in New Haven, Conn.- transferred from their existing Fiserv account processing solution to another, adding significant new Fiserv services, including Internet banking, bill pay, statement printing, e-statements, electronic capture tools and document imaging.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com

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