



February 14, 2013

Fiserv to Continue Strong Presence at MBA National Mortgage Servicing Conference

- ▮ **Joe Dombrowski, Chief Mortgage Strategist at Fiserv, to moderate panel on implementing a single point of contact in servicing operations**
- ▮ **Fiserv to exhibit its end-to-end loan management solutions in booth #807**

Brookfield, Wis., February 14, 2013 - [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Joe Dombrowski, Chief Mortgage Strategist at Fiserv, will be a panel moderator at Mortgage Bankers Association's (MBA) [National Mortgage Servicing Conference 2013](#). In addition to Dombrowski's engagement, Fiserv is a sponsor of the event and will exhibit solutions for loan servicers, including LoanServ™ and LoanComplete™, in booth #807. The conference kicks off on Tuesday, February 19 and runs through Friday, February 22 in Dallas, TX.

Dombrowski's panel session, "Changing Servicing Operations: Implementing a Single Point of Contact," will take place on Thursday, February 21, from 3:00 - 4:30 p.m. on Level 3 of the Grapevine B building. During the session, Dombrowski will be moderating the panelist discussion on how to implement a single point of contact (SPOC) to benefit customers and end users, and in turn help servicers better handle borrower inquiries. The panel session will explore strategies around centralizing disparate systems to be SPOC-compliant and detail specific features to improve the dynamics of SPOC compliance.

"With the continued focus on regulations in the lending industry, it is important for a lender to create, purchase or service an asset with the lowest amount of risk," said Dombrowski. "Taking cautionary steps, such as implementing a single point of contact strategy or conducting due diligence to ensure portfolio quality, can help servicers navigate today's complex regulatory environment. LoanServ and LoanComplete from Fiserv are components of our end-to-end solution that can aid lenders in 'showing their work,' a growing expectation among state and federal regulators."

Attendees who visit the Fiserv booth at the conference will have the opportunity to see product demos of both LoanComplete and LoanServ.

LoanComplete is a new solution suite from Fiserv that efficiently manages life-of-loan processes, captures and retains content, compares and routes data, and tracks documents. Configurable tools allow the lender to view all activities at a glance with critical data extracted for easy comparison. This minimizes loan processing time, improves portfolio value and reduces lender exposure. The LoanComplete product set complements an institution's existing loan origination, loan servicing and regulatory compliance solutions.

LoanServ is an enterprise servicing system that consolidates all of a borrower's consumer loan relationships on a single platform. It automates all loan servicing processes, including integrated default management, collections, and investor accounting for both closed-end and revolving loans.

Fiserv provides solutions for complete life of loan management, from origination through servicing, and is a leading provider of lending solutions in the United States. Fiserv mortgage technology processes millions of loans for diverse residential lenders, servicers and subservicers.

Additional Resources:

- ▮ MBA National Mortgage Servicing Conference - <http://events.mortgagebankers.org/Servicing2013/default.html>
- ▮ Lending Solutions at Fiserv - <http://www.lending.fiserv.com>

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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