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## **Fiserv Again Named Top 10 in Chartis RiskTech100® Report on Global Risk Technology Providers**

### **High scores for customer satisfaction, functionality and organizational strength ensure placement in prestigious ranking**

**Brookfield, Wis., December 18, 2013** – [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it has once again been named a Top 10 provider in Chartis's RiskTech100® 2014, widely acknowledged as the most comprehensive and prestigious global study of risk technology vendors.

Analyzing areas of expertise such as credit risk, operational risk, asset and liability management (ALM), liquidity risk and financial crime risk management, as well as compliance with regulations such as Basel III and Dodd Frank, the ranking reflects the broad portfolio of solutions for risk management and compliance from Fiserv.

The RiskTech100 is judged on six equally weighted categories: functionality, core technology, organizational strength, customer satisfaction, market presence and innovation. Fiserv achieved strong all-around scores with particular strength in customer satisfaction, depth of functionality and organizational strength.

"The market for risk technology is robust with firms continuing to increase spending, fuelled by the changing requirements and regulations within the financial services industry," said Peyman Mestchian, Managing Partner at Chartis. "For many firms, the key challenge is achieving the right balance between short-term, compliance-driven tactical risk IT projects and the establishment of a long-term strategic enterprise technology architecture for risk and compliance management. Fiserv's continued presence in the Top 10 of our annual report reflects their leading position in the marketplace and, in particular, an ability to deliver on the promise of technology that addresses their client's current needs as well as anticipate future need."

"To continue to be recognized among the market leading risk solution providers is a high honor as we consider excellence in risk management to be vital to the industry," said Pat Korb, president, Financial & Risk Management Solutions, Fiserv. "Being consistently ranked in the Top 10 of this report over the last five years reflects the satisfaction of our customers with the breadth and depth of our offerings, the hard work of our deeply talented team, and the financial strength and stability of our company."

Chartis' research methodology encompasses the considered opinions of the firm's analysts as well as extensive research into market trends, participants, expenditure patterns and best practices. Specific research included 823 completed questionnaires from risk technology buyers and end-users; 320 completed questionnaires from risk technology vendors; 115 interviews and product briefings with risk technology vendors; 120 interviews with risk technology buyers to validate survey findings; and 65 interviews with independent consultants and systems integrators specializing in risk technology.

Risk and Compliance represents one of the five core competencies of Fiserv. As a single-source provider, Fiserv offers a unique breadth of solutions to help clients optimize usage and return on capital by making risk transparent and actionable within their organization.

#### **About the RiskTech100®**

The RiskTech100® is recognized globally as the most comprehensive and prestigious study of the top technology companies active in the risk management market and is available from [www.risktech-forum.com](http://www.risktech-forum.com). RiskTech100® is a Registered Trade Mark of Chartis Research Limited

#### **About Chartis**

Chartis is the leading provider of research and analysis on the global market for risk technology. Its goal is to support enterprises as they drive business performance through better risk management, corporate governance and compliance. Chartis helps clients make informed technology and business decisions by providing in-depth analysis and actionable advice on virtually all aspects of risk technology. Chartis is authorized and regulated by the Financial Services Authority (FSA) for providing investment advice - ([www.chartis-research.com](http://www.chartis-research.com)).

**About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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