



Citizens Bank Extends Fiserv Relationship with Seven-Year Renewal for Multiple Payment Solutions

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- Bank renews agreement for CheckFree RXP, Popmoney and Transfer Now
- Solutions allow bank to enrich relationships with retail and small business customers
- Fiserv consumer marketing team brings added value to relationship with insights to drive adoption and use of money movement services

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that Citizens Bank has renewed its agreement with Fiserv for multiple digital payment capabilities, signing a seven-year extension for CheckFree RXP[®], Popmoney[®], and TransferNow[®], as well as the small business versions of each of these services. The agreement enables Citizens Bank to continue offering industry-leading electronic bill payment, person-to-person payment and account-to-account transfer functionalities to meet its retail and small business customer payments needs.

"We strive to deliver convenient, simple-to-use financial services to enable our customers to bank better," said Michael Cleary, head of distribution and executive vice president, Citizens Bank. "Our customers have told us that they want to be able to bank when, where and how they want, and we want our customers to have the best capabilities available. Fiserv provides us with payment capabilities that allow our retail and small business customers to securely move money where and when they want."

CheckFree RXP offers Citizens Bank customers expanded control over the bill payment process. The solution delivers the most comprehensive and intuitive electronic billing and payments experience in the industry and gives customers the ability to receive electronic bills (e-bills) from hundreds of billers. Popmoney makes it easy to pay others from an existing bank account using a recipient's name and email address or mobile phone number, and for small businesses to send invoices. TransferNow offers customers a way to transfer funds to or from their own non-Citizens Bank accounts, making overall funds management easier by eliminating extra steps involved in withdrawing and depositing money at different banks. Together, these solutions provide comprehensive money movement capabilities for Citizens Bank customers.

"Our complete suite of consumer and small business payment options helps Citizens Bank meet the unique money movement needs of their customers," said Tom Allanson, president, Electronic Payments, Fiserv. "Attention to delivering in-demand services is one of the reasons Citizens Bank was recently named among The Best Banks in America by *Money Magazine*, and we are proud to work with them to deliver solutions that meet their customers' payment preferences."

Additional Resources:

- CheckFree RXP from Fiserv - <http://fisv.co/1vJftaj>
- Popmoney from Fiserv - <http://fisv.co/1vizOMA>
- TransferNow from Fiserv - <http://fisv.co/1vJPcbo>

About Citizens Financial Group, Inc.

Citizens Financial Group Inc. is one of the nation's oldest and largest financial institutions, with \$132.9 billion in assets as of December 31, 2014. Headquartered in Providence, Rhode Island, the company offers a broad range of retail and commercial banking products and services to individuals, small businesses, middle-market companies, large corporations and institutions. Consumer Banking helps its retail customers "bank better" with mobile and online banking, a 24/7 customer contact center and the convenience of approximately 3,200 ATMs and approximately 1,200 Citizens Bank and Charter One branches in 11 states in the New England, Mid-Atlantic and Midwest regions. Citizens also provides mortgage lending, auto lending, student lending and commercial banking services in selective markets nationwide. Citizens Commercial Banking offers corporate, institutional and not-for-profit clients a full range of wholesale banking products and services including lending and deposits, capital markets, treasury services, foreign exchange and interest hedging, leasing and asset finance, specialty finance and trade finance.

Citizens operates via subsidiaries Citizens Bank, N.A., and Citizens Bank of Pennsylvania. Additional information about Citizens and its full line of products and services can be found at www.citizensbank.com.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leader in financial services technology and one of FORTUNE[®] magazine's World's Most Admired Companies. Fiserv enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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